

## **Extension of the Freedom of Information Act 2000 to Tenant Management Organisations who provide services on behalf of local authorities**

We are seeking your views on the Government's commitment to extend the coverage of the Freedom of Information ("FOI") Act 2000 to Tenant Management Organisations ("TMOs") with local authority landlords. This is part of a statutory consultation under section 5(3) of the FOI Act.

### **Policy overview**

The Government is committed to increasing transparency in the social rented sector so that all social housing tenants have fair and consistent access to information about the management of their homes.

At the moment:

- Tenants of local authorities can request information under the FOI Act.
- Tenants of housing associations will gain similar rights through the Social Tenant Access to Information Requirements ("STAIRs") from October 2026.
- Tenants whose homes are managed by TMOs can make FOI requests to their local authority but cannot currently go directly to the TMO. TMOs can hold important service-level information that the authority does not.

While many TMOs already share information about the management of their tenants' homes with tenants voluntarily, there is no clear statutory route for tenants to access it directly. We believe tenants should have a clear and consistent right to this information, regardless of which organisation holds it.

To address this gap, in February 2025, the Government announced in its [response to the Grenfell Tower Inquiry Phase 2 Report](#) that it would seek to extend the FOI Act to TMOs.

### **What this means**

The Government intends to extend the FOI Act to TMOs who deliver housing management services on behalf of local authorities. Once the Act has been extended, these TMOs will be required to:

- **Publish information** about the services they deliver on behalf of their local authority through a Publication Scheme; and
- **Respond to information requests** about these services within set timescales.

The extension of the Act will mean that any member of the public can request information from TMOs with local authority landlords about the services they deliver on behalf of the local authority. TMOs will only be required to respond to requests for information that they hold and that relates to the services specified in the designation order.

This change will give tenants living in homes managed by TMOs the same rights to access information from those managing their homes as other social housing tenants.

### **Why your views matter**

TMOs play a vital role in empowering tenants and delivering high-quality housing services. We want to ensure this policy is implemented in a way that is proportionate and effective, and that TMOs are well prepared to meet any new responsibilities. Your feedback will help us shape the approach, understand the impact and identify any challenges.

### **How to respond**

The consultation is now live on Citizen Space and will be open until 8 May 2026. Please share your views before the closing date using the following link: [Consultation on the Extension of the Freedom of Information Act 2000 to Tenant Management Organisations - Ministry of Housing, Communities and Local Government - Citizen Space](#).

The accompanying consultation document provides further details of the proposals, please read this document before responding.

If you have any questions, or if you are unable to use the online system for exceptional reasons, you can email us at: [foiextension-tmos@communities.gov.uk](mailto:foiextension-tmos@communities.gov.uk)